

# MISSION FIELD

September 2010

MAKING A DIFFERENCE

AZZORE  
VETERINARY SPECIALISTS

In honor of National Pet Health Insurance Month, The North American Pet Health Insurance Association (NAPHIA) invites pet owners to share their personal stories of how pet health insurance has benefited them.

In addition, pet owners can nominate their favorite veterinary practitioner to receive an educational grant and plaque of excellence. For your convenience, an overview of submission guidelines is featured on page two but for complete instructions, visit their site at:

[www.naphia.org](http://www.naphia.org)

Also featured this month in the Meet Our Team section is: Pam Morgan, our Lead Technician. Enjoy! and as always we want you to know we are here for you and we welcome your calls with questions, suggestions, and concerns.

Thank you for choosing Azzore to provide your specialty pet health care.

Dr. Dew & The Dew Crew

## Meet Our Team



Susan Butcher, four time winner of the Alaskan Iditarod with her lead dog "Granite" during pre-race vet check exam.



"HiHo"

*Pam Morgan*



Our Lead Technician, Pam, graduated in 1986 from the Veterinary Technician program at Parkland College located in Champaign, IL. Post graduation she worked in a small animal general practice in Anchorage, AK for thirteen years. In 2000, she moved to Kansas where she worked in an all-feline practice for four years. It was in 2006 that Pam decided to enter the specialty field which led her to Arkansas and Azzore Veterinary Specialists.

Pam's primary focus entails monitoring our patients from the initial induction and pre-op prep stage, through surgery, and into post-op recovery. Other responsibilities include but are not limited to: supporting Dr. Dew in diagnostic, medical, and surgical procedures; advising and educating patient owners on after-care instructions, as well as, supervising and training clinical assistants.

When Pam isn't working you can find her grooming her tomato plants (check out "Azzore Tomato Wars" on our web site), working in the flower garden, or out with her mare "HiHo," who was bred to R.L. Best of Sudden for an April 2011 foal. Pam's "first born", Kyle, graduated from The University of Kansas in 2009 (note who got top billing!).

Pam is scheduled to attend the Southwest Vet Med Association Conference in Fort Worth, Texas this month as part of her annual CE.

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cont.

## NATIONAL PET HEALTH INSURANCE MONTH

### SHARE YOUR STORY

#### WIN \$1000 OR A FREE IPAD

Veterinarians play an important role in the lives of our pets that's why The *North American Pet Health Insurance Association (NAPHIA)* would like to invite pet owners to submit a story of how pet health insurance has helped them in a situation when their pet was in need of medical care.

#### Guidelines

- The story must discuss pet insurance in action.
- A digital photo of the pet must also be submitted.
- All submissions **must be received by 11:59 PM EST September 15, 2010** via email to:

[petinsurancemonth@naphia.org](mailto:petinsurancemonth@naphia.org)

### NOMINATE YOUR VETERINARIAN

How would you like to acknowledge your veterinarian in a special way? Well NAPHIA extends the information to pet owners who would like to nominate their favorite veterinary practitioner to receive an educational grant and plaque of excellence for their practice.

#### GUIDELINES

- Provide the name, address, city and state of the veterinarian that you are nominating.
- Tell us in your own words why your vet deserves this honor.
- All submissions **must be received by 11:59 PM EST September 15, 2010** via email to:

[petinsurancemonth@naphia.org](mailto:petinsurancemonth@naphia.org)

### PET HEALTH INSURANCE

There are many Pet Health Insurance companies to choose from. Therefore, it would be beneficial for you to do your research in order to decide if you need it or to find one that meets your needs as well as your pet's needs.

Typically, you would pay out-of-pocket and submit your claim to your insurance company, then they would reimburse you for your percentage of coverage.

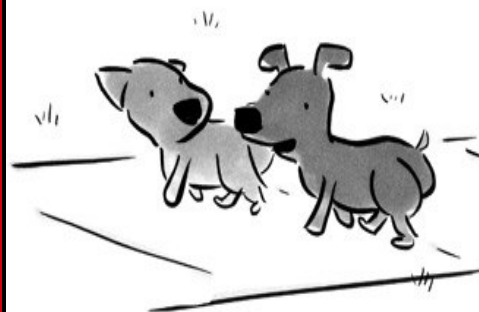
Okay, there's not much time to nominate and let us know if you need assistance with submitting your information.

### PARKLAND COLLEGE AND THE UNIVERSITY OF ILLINOIS-COLLEGE OF VETERINARY MEDICINE: TEAMING TO MAKE A DIFFERENCE



For those interested in the veterinary medicine field here are two colleges teaming to provide students with theoretical and practical knowledge designed to prepare them for entering today's competitive work force. There is a selective process students undergo in order to be considered but it is well worth the time and effort. The colleges have several degree programs to choose from and the University of Illinois regularly hosts educational outreach events geared toward prospective students. To learn more visit: <http://vetmed.illinois.edu/>

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"Since therapy, my bite is at least as bad as my bark again. Maybe more so!"



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